

Shoprite Holdings' 2024 Sustainability Report Executive Summary

Our purpose

is to uplift lives every day by pioneering access to the most affordable goods and services, creating economic opportunity, and protecting our planet.

Our values

Our values guide our behaviour to fulfill our purpose, and they define how we do business:



Our strategic sustainability framework

guides decision-making and action across the Group in relation to current and emerging social and environmental challenges and opportunities, prioritising sustainability-related issues that impact our ability to create, protect, and enable value across a range of stakeholder groups.

We prioritise our contribution to the UN SDGs, specifically:



Our sustainability approach

Sustainability is central to our business and is supported by our governance structures that drive our progress. We strive to manage our most significant social, economic and environmental impacts and address key stakeholders' interests, underpinned by a well-defined process for evaluating critical risks and opportunities.

Our social impact

We place our customers at the heart of our business, ensuring that our services and products align closely with their needs. Creating a caring environment for our employees to thrive, and work with ethical partners.





Our enviromental impact

We are committed to decreasing our environmental footprint by promoting responsible resource use and enhancing efficiency. Informed by insights from local and global trends and best practice guidelines.

Key performance highlights

	Investing in our people	Investment in employee training and development (R million)	Permanent employees across the Group	New jobs created across the Group, mostly in lower income sector			
		<div>FY 2024</div> <div>779.9</div>	<div>FY 2023</div> <div>680.7</div>	<div>FY 2024</div> <div>156 911</div>	<div>FY 2023</div> <div>151 091</div>	<div>FY 2024</div> <div>6 490</div>	<div>FY 2023</div> <div>8 131</div>
	Building an inclusive and responsible supplier base	Spend on B-BBEE compliant businesses (R billion)	Spend on >51% black-owned suppliers (R billion)	Spend on >30% black women-owned suppliers (R billion)			
		<div>FY 2024</div> <div>143.8</div>	<div>FY 2023</div> <div>135.2</div>	<div>FY 2024</div> <div>25.2</div>	<div>FY 2023</div> <div>23.4</div>	<div>FY 2024</div> <div>18.3</div>	<div>FY 2023</div> <div>16.8</div>
	Enhancing community livelihoods	Socio-economic spend in communities in which we operate in SA (R million) (excluding subsidised items)	Donated worth in surplus food and goods (R million)	Meals served per day to vulnerable communities through our CSI programmes			
		<div>FY 2024</div> <div>423.1</div>	<div>FY 2023</div> <div>404.0</div>	<div>FY 2024</div> <div>233.9</div>	<div>FY 2023</div> <div>225.6</div>	<div>FY 2024</div> <div>195 659</div>	<div>FY 2023</div> <div>183 583</div>
	Reducing environmental impacts	Renewable energy consumption as % of total energy consumption	Waste diverted from landfill (tonnes)	In-store packaging reusable, recyclable, or compostable (%)			
		<div>FY 2024</div> <div>6.5</div>	<div>FY 2023</div> <div>5.5</div>	<div>FY 2024</div> <div>80 709</div>	<div>FY 2023</div> <div>71 764</div>	<div>FY 2024</div> <div>98.7</div>	<div>FY 2023</div> <div>97.8</div>
	Customer centricity	Number of Checkers stores providing Sixty60 home delivery service	Xtra Savings loyalty programme members (million)	Instant cash savings rewards accessed through Xtra Savings(R billion)			
		<div>FY 2024</div> <div>539</div>	<div>FY 2023</div> <div>466</div>	<div>FY 2024</div> <div>31.0</div>	<div>FY 2023</div> <div>27.8</div>	<div>FY 2024</div> <div>16.9</div>	<div>FY 2023</div> <div>13.5</div>

We are tracking well against our Group sustainability targets

 Energy and Greenhouse gas (GHG) emissions	 Water	 Waste	 Sustainable packaging
<div><div>↓ 42%</div><div>reduction in absolute Scope 1 and Scope 2 GHG emissions by 2030 (2020 base year)</div></div> <div><div>↓ 25%</div><div>reduction in absolute Scope 3 emissions from use of sold products by 2030 (2020 base year)</div></div>	<div><div>↓ 20%</div><div>reduction in water-use intensity by 2030 (2020 base year)</div></div>	<div><div>Zero organic waste to landfill by 2025</div><div>Increase in plastic and cardboard recycling by 4% annually</div></div>	<div><div>100%</div><div>of private label packaging to be reusable, recyclable or compostable by 2025</div></div> <div><div>30%</div><div>average recycled content across all private label packaging by 2025</div></div>